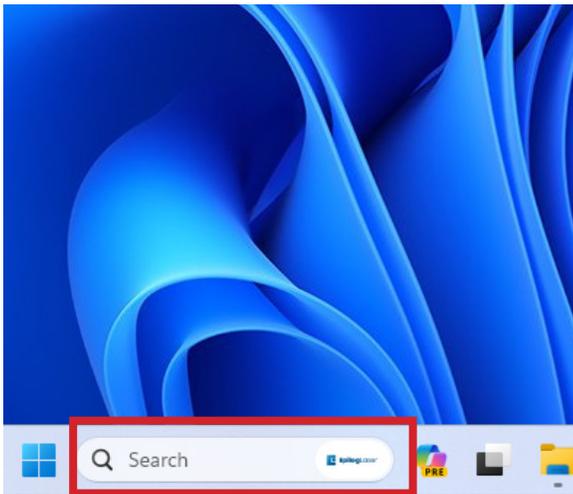**TechSupport**

Windows 11 - Legacy Driver Installation
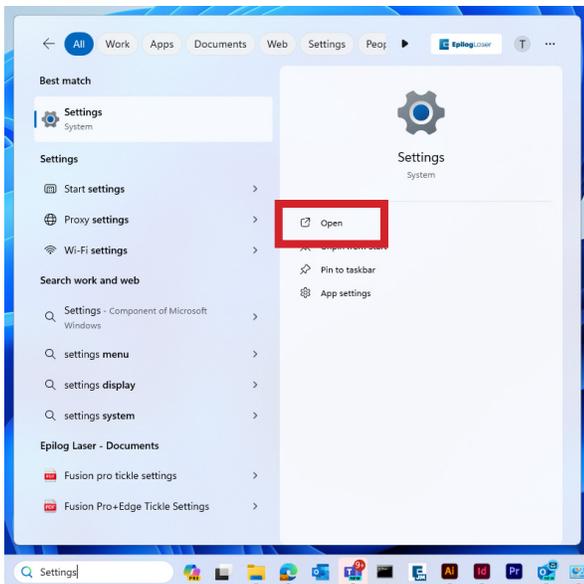
Before beginning, connect the laser to your computer with an Ethernet cable and turn the machine on.
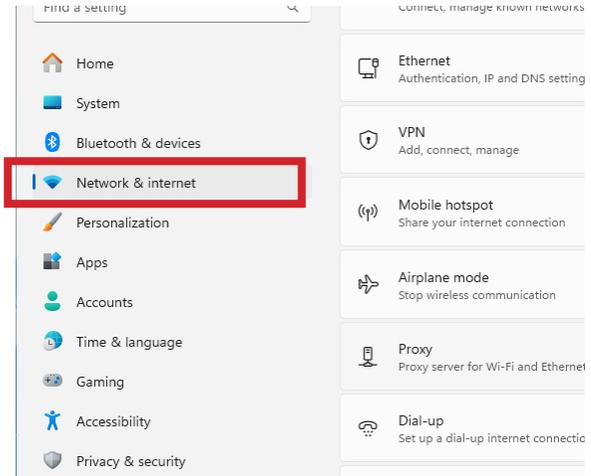
Ethernet Adapter/Port Setup

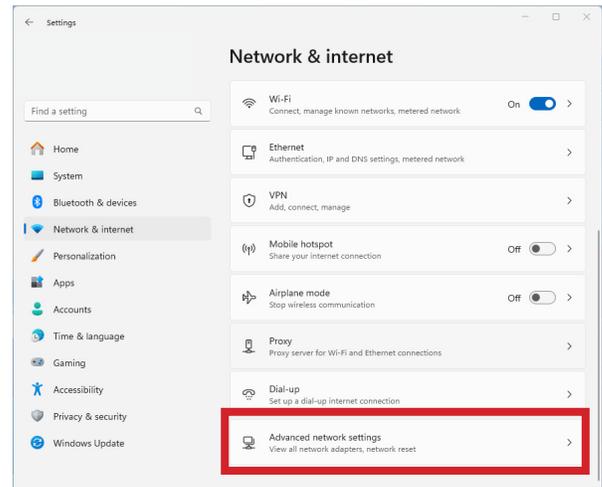1. In the search bar at the bottom of the screen, type **Settings**.
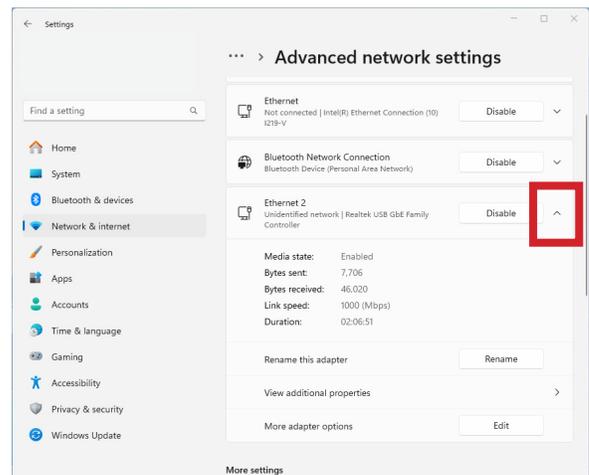

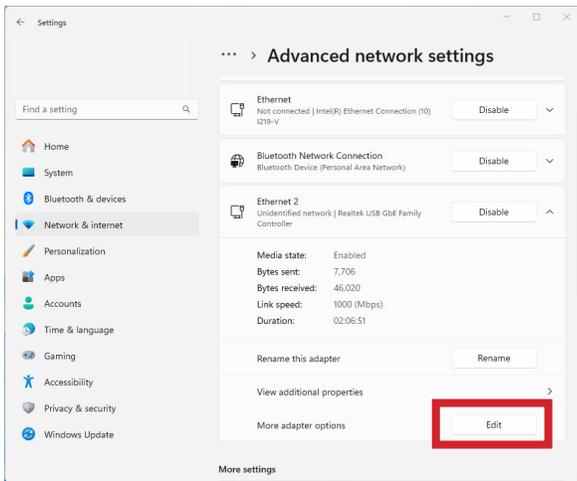2. Click **Open**.

3. Click **Network and Internet**.

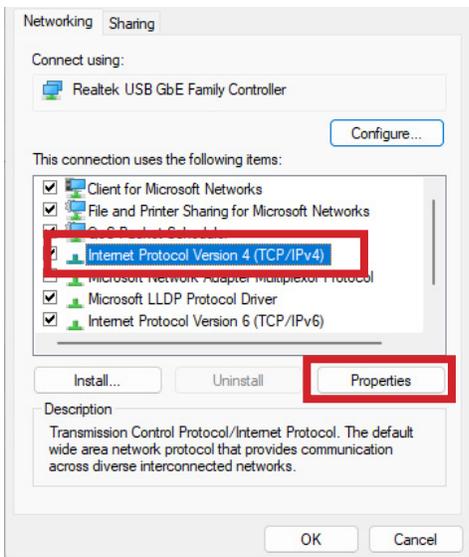4. Click **Advanced Network Settings**.

5. Select the drop down arrow next to the lasers Ethernet connection. It will often say unidentified network.

1

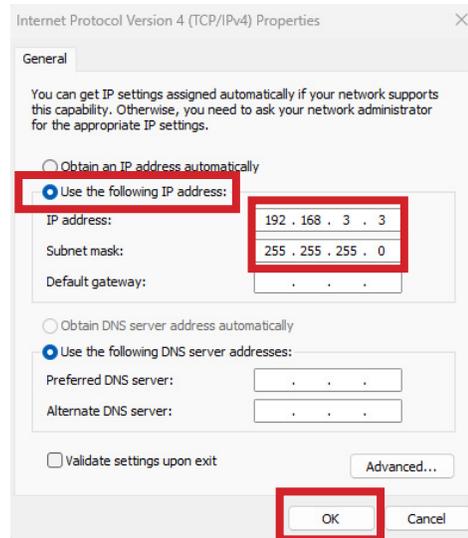6. Next to **More adapter settings**, click **Edit**.

7. Select **Internet Protocol Version 4 (TCP/IP)**, then click **Properties**.

8. Select **Use the Following IP address**. Type **192.168.3.3** into the IP address.

The last digit of this IP address will be different from the IP address of the laser.

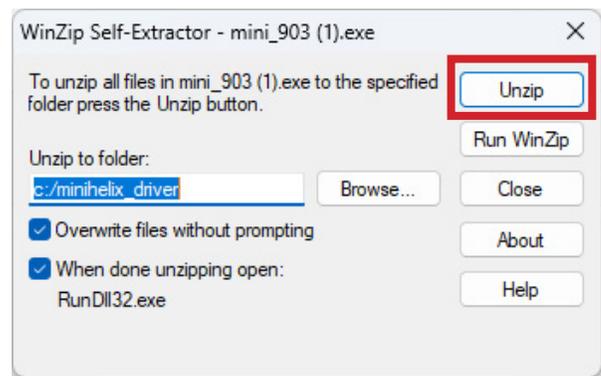9. Click the **Subnet Mask** field. It will auto-populate with **255.255.255.0**.

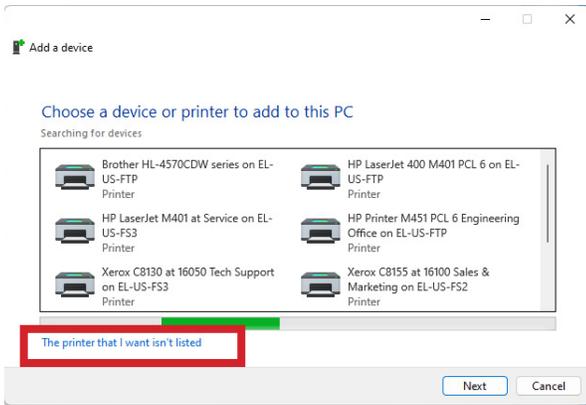10. Then click **OK**.

Installing the Driver

This guide is for Ethernet installation of the Mini/Helix, Zing, EXT, and older Fusion/M2 drivers.

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1. Download the Driver from https://www.epiloglaser.com/tech-support/drivers/

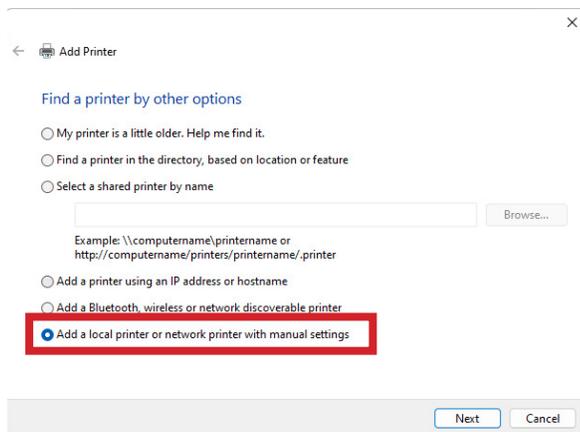2. Open the downloaded file and click **unzip**.

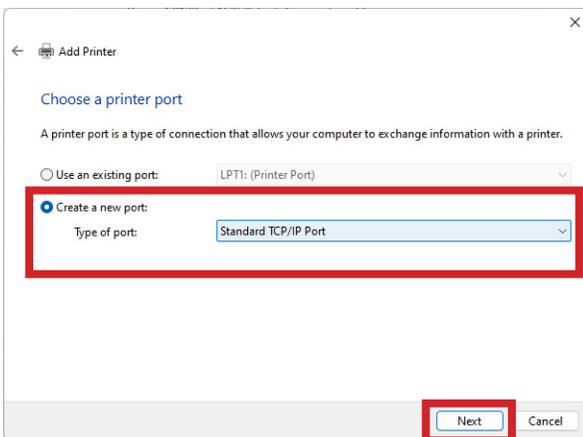3. The **Add a Device** window will open up. Click **The printer that I want isn't listed**.

To manually launch, open Settings / Bluetooth and Devices / Printers and Scanners / Add a device / The printer I want isn't listed.
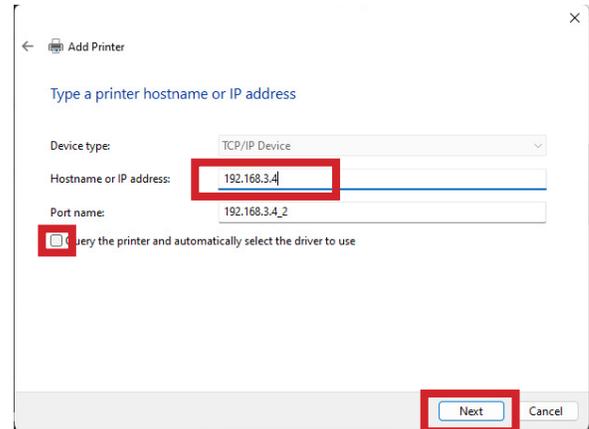
4. Select **Add a local printer or network printer with manual settings**.

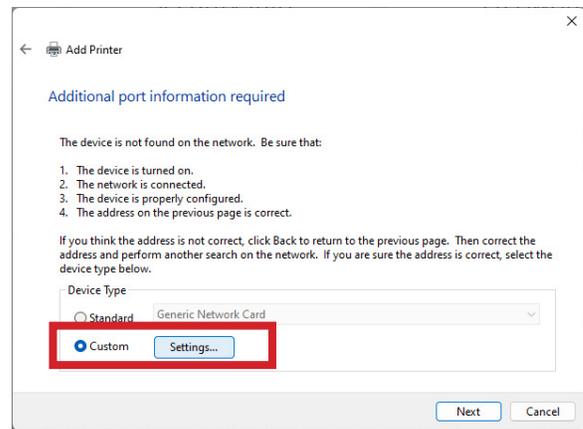5. Select **Create a new port**. From the drop down menu, select **Standard TCP/IP Port**. Click **Next**.

6. Deselect **Query the printer**. Enter the **IP address** of the laser. The default address is **192.168.3.4**. Then click **Next**.
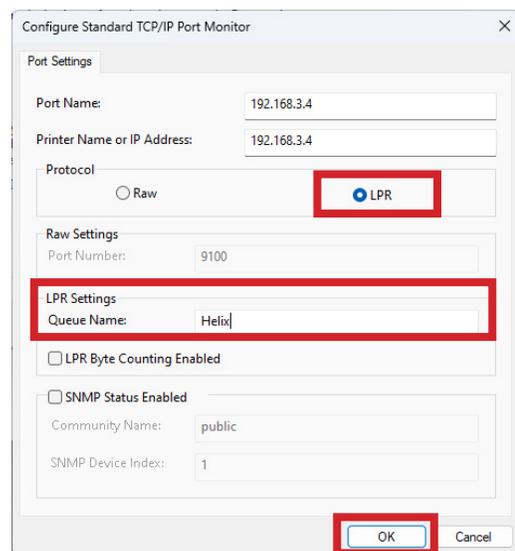
If you don't know the IP address of the laser please refer to the Laser System Manual.
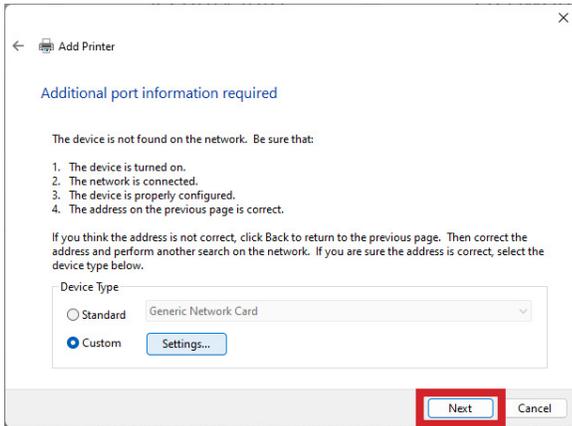
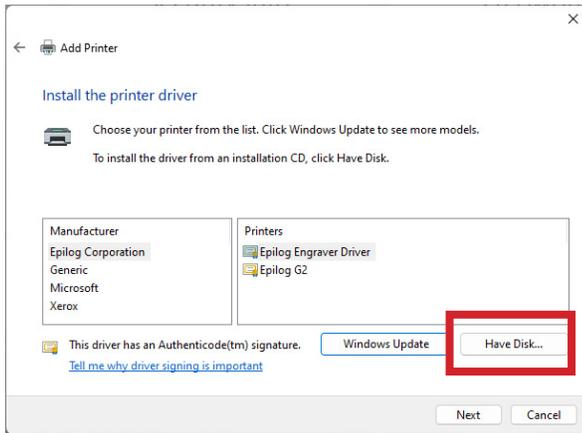7. Select **Custom** and click **Settings**.

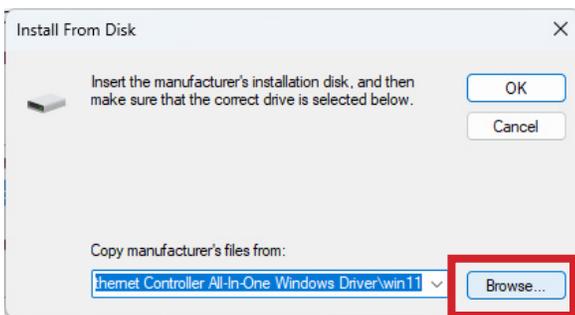8. Select **LPR** protocol. Enter the machine model in Queue Name. Click **OK**.
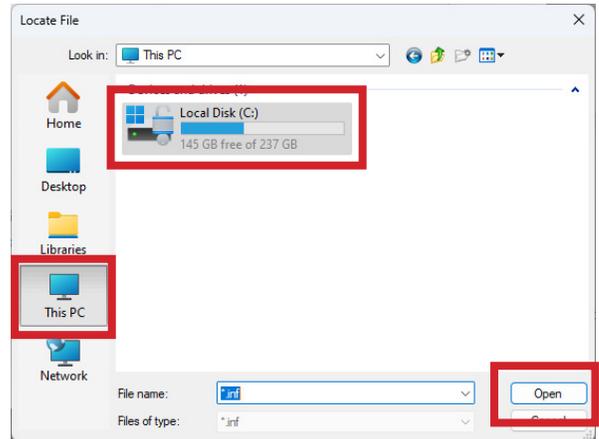
9. Click **Next**.

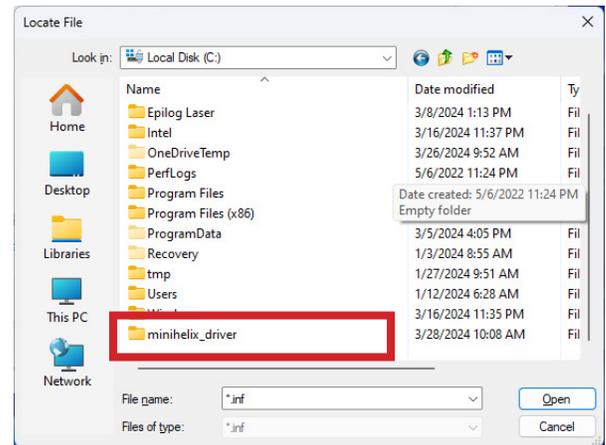
10. Click **Have Disk**.

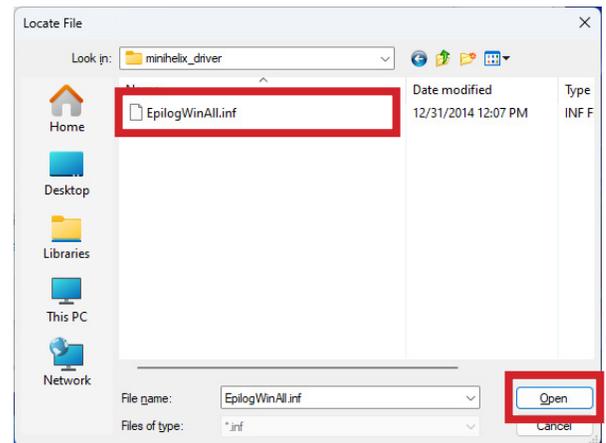11. Click **Browse**.

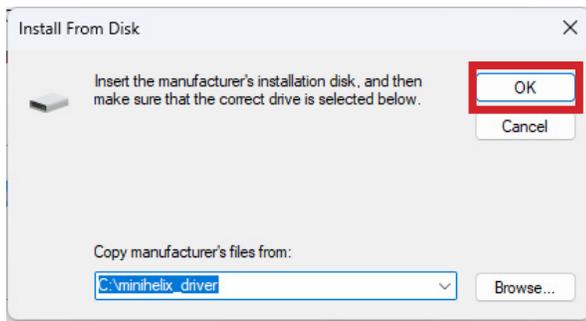12. Click **This PC, Local Disk (C:), Open**.
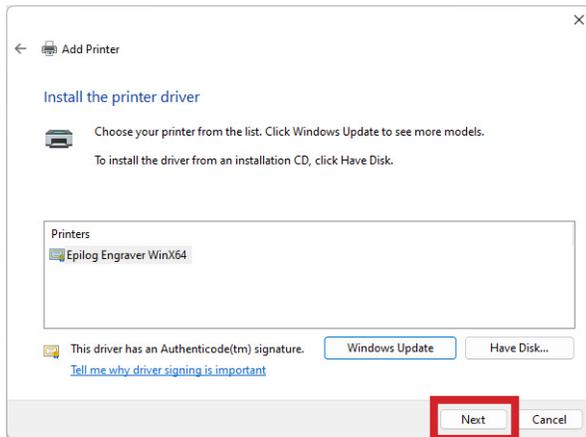

13. Open the driver file for your machine.

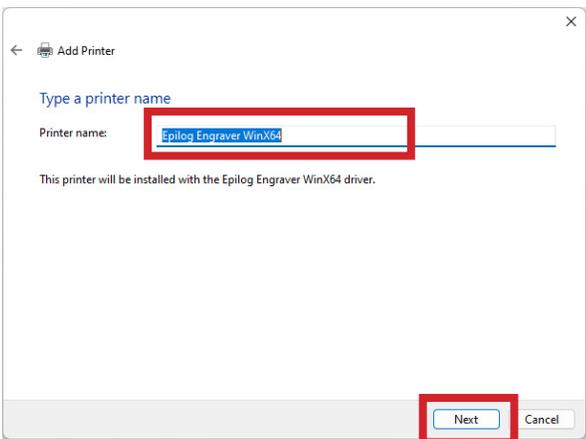14. Select the **.inf** file and click **Open**.
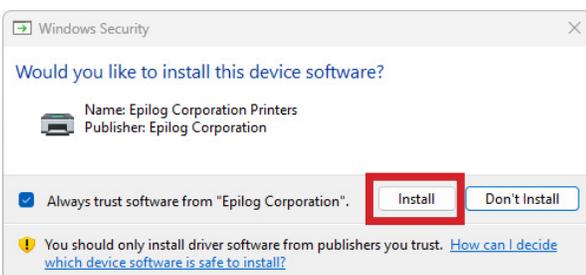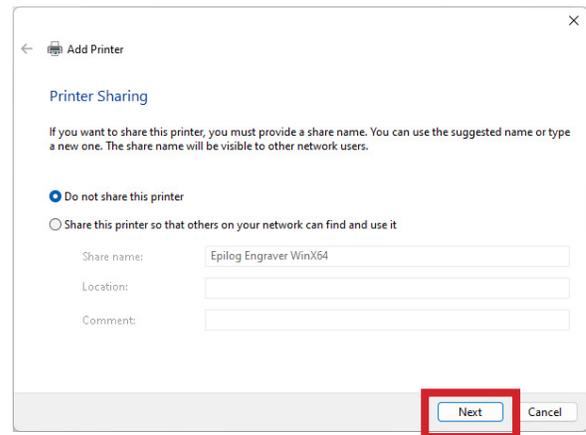
15. Click **OK**.

16. Click **Next**.

17. Name the printer or leave the default name and click **Next**.
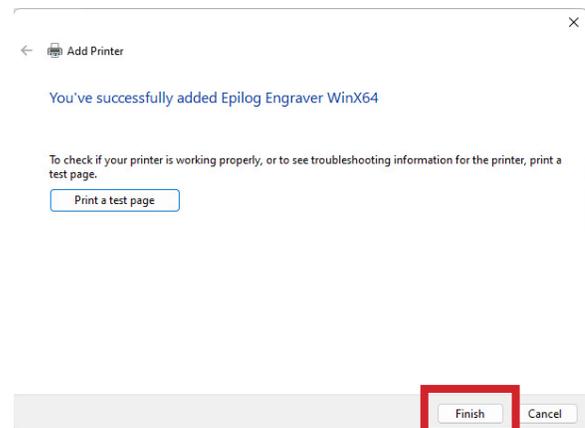

18. Click **Install**.

19. Leave **Do not share this printer** selected and click **Next**.

20. Click **Finish**.

You have now completed the Ethernet installation of your Legacy Driver.

Unable to send a job to the machine?

- Verify the IP address of the laser matches what was entered during driver install.

- Make sure the USB is NOT connected.

- Test your Ethernet cable.

Further support is available at https://www. epiloglaser.com/tech-support/technical-support/